



FCAC SRIC Meeting

October 20, 2026

AGENDA

16.09M

Telephone Use

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A written directive addresses the use of telephones in the facility, to include:

I. Bullets

- A. Inmates are provided reasonable access to a telephone at reasonable times;
- B. Telephone(s) are equipped with volume control in housing areas where telephones are available for inmate use; ~~and wherever telephones are accessible to the public;~~
- C. Inmates are informed of the existence and availability of text telephone(s) (TTY) or Telecommunications Relay Services (TRS) for outside communication; and
- D. If the facility has time limits for telephone use, inmates using TTY or TRS are allowed a minimum of three times the length of time permitted for voice communications.

II. Proofs of Compliance

- Written directive addressing elements of the standard (Qty Initial: 1) (Qty Reaccred: 1)
- Observation of telephones

III. Required References

28 CFR 35.160, 161, 163

IV. Assessor Guidelines

V. Accreditation Manager Notes

Justification:

Remove from Bullet B and wherever telephones are accessible to the public. The standard statement is talking about telephone use in the facility. Facilities do not have public telephone access in the facility.