Florida Corrections Accreditation Commission, Inc.

P.O. Box 1489 ~ Tallahassee, FL 32302
(800) 558-0218 ~ (850) 410-7200

MEMORANDUM

Date: October 29, 2026

From: R. Stacy Lehman, Executive Director

Subject: FCAC Standards Manual Change Notice 4.29

The following revisions were approved by the Commission at the October 21, 2026, meeting. They are effective as of that date. Agencies have one year to come into compliance with new or amended standards, unless otherwise directed by the Commission.

16.09M

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A written directive addresses the use of telephones in the facility, to include:

I. Bullets

A. Inmates are provided reasonable access to a telephone at reasonable times;
~~B. Telephone(s) are equipped with volume control in housing areas where telephones are available for inmate use; and wherever telephones are accessible to the public;~~
B. Inmates are informed of the existence and availability of text telephone(s) (TTY) or Telecommunications Relay Services (TRS) for outside communication; and
C. If the facility has time limits for telephone use, inmates using TTY or TRS are allowed a minimum of three times the length of time permitted for voice communications.

II. Proofs of Compliance

- Written directive addressing elements of the standard (Qty Initial: 1) (Qty Reaccred: 1)
- Observation of telephones

III. Required References

28 CFR 35.160, 161, 163

IV. Assessor Guidelines

V. Accreditation Manager Notes