

# The Accreditation WAVE

Riding the Crest

Official Newsletter of the Florida Law Enforcement and Corrections Accreditation Commissions Volume 5, Edition 3 September 2009

## Bonita Springs CONFERENCE RECAP

The Florida Accreditation conference was held June 29 – July 3 at the Hyatt Regency Coconut Point Resort and Spa in Bonita Springs. Florida Accreditation would like to extend its heartfelt thanks to the FLA-PAC Executive Board, host agency Cape Coral Police Department and all of the volunteers who made this conference so outstanding. We particularly want to thank Acting Captain Lisa Barnes for all of her hard work before, during, and after the conference.

The Florida Corrections Accreditation Commission held its general meeting on Tuesday, June 30, 2009. The Commission's first order of business was to grant initial accreditation to the Lee County Pretrial Services Department, the Miami Dade County Corrections and Rehabilitation Department Pretrial Services, and the Miami Dade County Corrections and Rehabilitation Department's Metro West Detention Center and the Women's Detention Center. Reaccreditation was granted to the Sumter County Sheriff's Office Detention Center and the Marion County Sheriff's Office Corrections Bureau.

The Commission approved 13 changes to the Corrections standards. The changes are detailed on Change Notice 3.0.15. The Commission approved three changes to the Pretrial standards. The changes are detailed on Change Notice 1.0.05. Copies of the change notices are available on our website at [www.flaccreditation.org](http://www.flaccreditation.org).

Director Bogart advised that Commissioner Harvey's and Commissioner Smith's terms on the Commission will expire at the October 2009 Commission meeting creating



*Lee County Pretrial Services Department*

two vacancies on the Commission. The Chair of the Nominating Committee is requesting resumes from Jail Administrators seeking appointment to the Commission. The Florida Sheriff's Association will appoint a Sheriff for the other vacancy.

The 2009 FCAC Annual Awards luncheon was held immediately following the Commission meeting to honor three exceptional individuals. Captain Amy Barnell of the Osceola County Corrections Department was selected as the 2008 FCAC Accreditation Manager of the Year, Master Deputy Jason Wheeler of the St. Lucie County Sheriff's Office was selected as the 2008 FCAC Assessor of the Year, and Ms. Debbie Moody of the Florida Accreditation Office was selected for the 2008 FCAC Distinguished Service Award. Congratulations to these hard working, dedicated, and very deserving winners! A special thanks to the FLA-PAC and its membership for graciously sponsoring this luncheon.



*L to R: FCAC Executive Director Kim Bogart; Accreditation Manager of the Year, Amy Barnell; Distinguished Service Award winner, Debbie Moody; Assessor of the Year, Jason Wheeler; and Commission Chair, Sheriff David Harvey*

The Commission for Florida Law Enforcement Accreditation, Inc. conducted business on Wednesday, July 1, by reviewing and reaccrediting nine agencies. The nine agencies that received reaccredited status were: Hernando County Sheriff's Office, Martin County Sheriff's Office, Cocoa Police Department, Gulfport Police Department, University of Florida Police Department, Gainesville Police Department, Palm Beach County School District Police Department, Palm Beach Shores Police Department, and West Palm Beach Police Department. Congratulations to all of these outstanding agencies for their success and commitment to a philosophy of excellence.

The CFA Standards Review and Interpretation Committee (SRIC), chaired by Commissioner Julie Jones and co-chaired by Rich Nugent, had a heavy agenda and addressed each issue with careful review and resolution. The Change Notice is available on the CFA website.

Other Commission business included an update on the Inspectors General (IG) Investigations function accreditation program. The Commissioners reviewed all of the material approved for that program and launched it July 1. In addition, a section on the new Inspectors General Investigations Accreditation Program (IGAP) was launched on the CFA website. This program has been two years in the development and we are extremely proud and excited to welcome Florida's Inspectors General to the world of accreditation.



*Hernando County Sheriff's Office*

CFA thanks the Florida PAC Executive Board for hosting the annual awards luncheon which was held immediately following the Commission meeting. Their generosity in funding these luncheons makes it possible to have the top quality venue each year. This year's winners for CFA were: Lt. Robert "Andy" Wagner of the University of Florida Police Department for the 2008 Assessor of the Year; and, in an unusual turn of events, there were two winners of the 2008 Accreditation Manager of the Year – Ms. Tammie Jacobs of the North Port Police Department, and Ms. Cheryl Turner of the Altamonte Springs Police Department. Congratulations to all of the winners for the outstanding and award-worthy jobs they do every day!

The next conference will be held at the Sawgrass Resort and Spa in Ponte Vedra, October 26 – 30, 2009.

Be sure and visit the website, [www.flaccreditation.org](http://www.flaccreditation.org) for more information on training opportunities and other pertinent information about CFA and FCAC.



*Cocoa Police Department*

**ACCREDITATION**  
**NEWS**  
*You Can Use*  
*Need Help*  
*Promoting Accreditation?*  
 Check out the **NEW**  
**ACCREDITATION MARKETING VIDEO**  
 on the Florida Accreditation website!  
[www.flaccreditation.org](http://www.flaccreditation.org)



*L to R: Accreditation Managers of the Year, Cheryl Turner and Tammie Jacobs; Assessor of the Year, Andy Wagner; and CFA Executive Director Peg Gant*

# TRAINING OPPORTUNITIES



## Accreditation Manager Training

**Dec. 3-4, 2009.....8:30am - 4:30pm.....\$125.00**

Designed for the newly assigned Accreditation Manager or members from agencies that are considering pursuing accreditation or reaccreditation.

- Program Overview
- Commission History
- Standard Interpretation
- Organizational Involvement & CEO Commitment
- Accreditation Mgr. Role & Responsibilities
- Accreditation Manager© Software Demonstration

## New Assessor Orientation

**Dec. 8-9, 2009.....8:30am - 4:30pm.....No Charge**

For members desiring to serve as Assessors. (To qualify to attend this training and become an assessor, you must meet certain criteria and complete an application which can be found on our website at [www.flaccreditation.org](http://www.flaccreditation.org))

- Commission Philosophy
- Scenario-based Exercises
- Pre-Assessment Activities
- Comparative vs. Full
- Assessor Tools Software
- Final Report
- Standard Interpretation
- Non-Applicable Standards



## TRAINING LOCATION

**FLORIDA ACCREDITATION OFFICE**

**3504 Lake Lynda Drive, Suite 380 • Orlando, FL 32817**

**Please visit the Florida Accreditation website to register [www.flaccreditation.org](http://www.flaccreditation.org)  
FOR MORE INFORMATION CALL 800-558-0218**



## 2009 COMMISSIONERS



### COMMISSION FOR FLORIDA LAW ENFORCEMENT ACCREDITATION

Sheriff Ken J. Mascara, Chairperson - *St. Lucie County*  
Judge Keith Cary, Vice-Chairperson - *20th Judicial Circuit of Florida*  
Sheriff Bob Hansell - *Osceola County*  
Chief Peter Paulding - *Gulf Breeze Police Department*  
Sheriff Richard Nugent - *Hernando County*  
Colonel Julie Jones - *Florida Fish & Wildlife Conservation Commission*  
Mr. Kenneth S. Small - *Florida League of Cities*  
Commissioner Gary Wheeler - *Indian River County Commission*  
Chief Kenneth Pachnek - *Lauderhill Police Department*  
Sheriff Wendell Hall - *Santa Rosa County*  
Chief Robert Merchant - *Altamonte Springs Police Department*  
Chief Albert A. Arenal - *Punta Gorda Police Department*  
Inspector General Al Dennis - *Florida Dept. of Law Enforcement*

### FLORIDA CORRECTIONS ACCREDITATION COMMISSION

Sheriff David F. Harvey, Chairperson - *Wakulla County*  
Sheriff Tommy Seagraves, Vice-Chairperson - *Nassau County*  
Pretrial Services Supervisor Susan Burdette - *Orange County*  
Pretrial Services Supervisor Jeff Kilpatrick - *Alachua County*  
Major Greg Smith - *Collier County Sheriff's Office*  
Major Patrick Tighe - *St. Lucie County Sheriff's Office*  
Director Gordon A. Bass - *Jacksonville Sheriff's Office*  
Commander Susan Jeter - *Brevard County Sheriff's Office*  
Director David Diggs - *Seminole County Sheriff's Office*  
Sheriff Gary Borders - *Lake County*  
Chief Greg Futch - *Osceola County Corrections*  
Sheriff Ed Dean - *Marion County*

# SRIC UPDATES

## FLORIDA CORRECTIONS ACCREDITATION COMMISSION

The FCAC SRIC met on Monday, June 29, 2009 and reviewed numerous submissions, which resulted in the following results/recommendations which were approved by the Commission.

### CORRECTIONS STANDARDS:

- 4.07M** - Modified standard language to clarify the intent of employees having “direct inmate contact”
- 3.05** - Added requirement to bullet “B” to address civil liability for volunteers.
- 4.02M** - Added requirement to address volunteers regarding prohibiting harassment in the workplace.
- 4.09** - Added requirement to address volunteers regarding a code or canon of conduct/ethics.
- 7.04** - Added requirement to address volunteers regarding report to jail administrator reporting any infractions
- 12.01** - Modified standard language to “individual” instead of “employee” to serve as liaison between the facility and community groups that provide programs and services.
- Updated Appendix A** to include CFA 4th Edition and CALEA 5th Edition standards
- 16.03** - Now mandatory. Standard addresses sufficient staffing in direct supervision facilities.
- 6.15** - Deleted standard.
- 6.22M** - New mandatory standard. Addresses the position(s) responsible for maintaining Material Safety Data Sheets.
- 9.12** - Modified standard language to allow an agency to establish an “objective jail classification” system for inmate housing and programs. Added glossary definition for “objective jail classification”.
- 9.18** - Modified standard language to require the facility to inform inmates of the existence and location of TTY and TRS devices.
- 10.01** - Deleted the “accreditation manager note” and added “staff interviews” to proofs of compliance.
- 15.07** - Modified reaccreditation proofs of compliance of cycle menus from 3YD to 1 from previous year.

### PRETRIAL STANDARDS:

- Added glossary definition** for “Periodically” to mean at least once within the reaccreditation cycle.
- 3.08** - New standard. - Requires the agency to establish procedures for obtaining the services of a “qualified interpreter”. Added glossary definition for “qualified interpreter”
- 3.09** - New standard. - Requires the agency to have documented protocols governing the use of text telephone(s) (TTY) or Telecommunication Relay Services (TRS) telephone. Added glossary definition for “TTY - text telephone”
- 3.10** - New standard. - Requires agencies that use audiovisual media to communicate required information to utilize closed-captioning or an alternative means to provide the information.

## COMMISSION FOR FLORIDA LAW ENFORCEMENT ACCREDITATION

The CFA Standards Review and Interpretations Committee met on June 30, 2009, and recommended changes to numerous standards. The Commission considered the recommendations at the July 1 general business meeting, and approved modifications to the standards. Change notice 4.0.16 is posted on our website, [www.flaccreditation.org](http://www.flaccreditation.org).



# Know Your COMMISSIONERS



Chief Pachnek served 27 years with the Boca Raton Police Department, rising through the ranks to the position of Deputy Chief of Police. The Chief's experience is complemented by his having earned a Bachelor's degree in Criminal Justice from Florida Atlantic University and a Master's degree in Criminal Justice from Nova Southeastern University. Chief Pachnek is a graduate of Northwestern University's Staff and Command School, the Senior Management Institute for Police (Boston), and the Florida Chief Executive Course. In addition, Chief Pachnek has authored various articles in professional journals. Chief Pachnek has been a Team Leader for the CFA for several years and the Chief of the Lauderhill Police Department since 2001.

The Lauderhill Police Department is responsible for providing law enforcement services to the city of 8.3 square miles and 71,693 residents. The department has an authorized strength of 120 sworn officers and 29 civilian support staff. Members of the department are loyal and dedicated employees willing to serve the needs of the community.

Lauderhill is a culturally rich community, considered by many to be the most culturally diverse in South Florida.

The officers are trained to not only handle calls for service, but to research and identify the causes of the problems and empowered to seek solutions. By forming partnerships and working with the community to solve problems, officers are very successful in solving the quality of life issues that directly affect the lives of their citizens.

Positive steps are in progress to continue our quest to become one of the most efficient law enforcement agencies in providing service to the community.

The Director of the St. Lucie County Sheriff's Office, Department of Detention, is Major F. Patrick Tighe, who has over 29 years of experience in Corrections Operations.

In 1980, Major Tighe began his career with the Massachusetts Department of Corrections before relocating to Florida where he has spent the last 25 years. Prior to coming to the St. Lucie County Sheriff's Office in 2002, he worked for the Broward County Sheriff's Office. At that agency, he started as a Detention Deputy working his way to Lieutenant Colonel-Director overseeing 1,930 administrators, managers, supervisors and line staff and an inmate population over 4,700. This included working in Central Intake, Inspections and Accreditation, and other functions.

His experience with Broward County Sheriff's Office involved design and construction of a \$29 million direct supervision detention facility. This has proved useful at the St. Lucie County Sheriff's Office, where Major Tighe was involved in the planning and construction of a major addition to the St. Lucie County Detention Center.

Major Tighe is very involved with the community-based programs to aid in improving the quality of life for jail inmates. Some of the programs are for substance abuse, mental health, religion and education. He works on many issues along with the County Commission, Public Defender, Judges, State Attorneys, Religious Leaders and Mental Health facilities to continuously improve the processes in the care, custody, and control of those who are incarcerated. Major Tighe is currently working on the Community Re-Entry Program which assists persons released from jail with transitional housing, counseling, jobs and mentorship.

Through the Criminal Justice Standards and Training Commission, Major Tighe currently holds certificates of compliance for both Police Officer, since 1986 and Correction Officer, since 1982. Major Tighe is a member of the American Jail Association, American Correctional Association, the National Institute of Corrections Large Jail Network, and Florida Sheriff's Association Legislative Issue Task Force. He has served as a Commissioner on the Florida Corrections Accreditation Commission since 2007.

Since Major Tighe's career began, he has had many opportunities and challenges which assisted him arriving where he is today.



*Welcome*  
NEW CFA COMMISSIONER



**Inspector General  
AL DENNIS**  
*Florida Department  
of Law Enforcement*

**UPCOMING**  
*Accreditation Conferences*

**October 26 - 30, 2009** .....Ponte Vedra  
*Sawgrass Marriott Golf Resort and Spa*

**February 1 - 5, 2010** .....Stuart  
*Hutchinson Island Marriott Beach Resort and Marina*

**June 28 - July 2, 2010**..... Bonita Springs  
*Hyatt Regency Coconut Point Resort and Spa*

**October 18 - 22, 2010** .....Ponte Vedra  
*Sawgrass Marriott Golf Resort and Spa*

**January 31 - February 4, 2011** .....Stuart  
*Hutchinson Island Marriott Beach Resort and Marina*

*Congratulations to The Agencies Accredited and Reaccredited at the Bonita Springs Conference!*



Lee County  
Pretrial Services Department



Miami Dade County Corrections  
and Rehabilitation Department  
Pretrial Services Bureau



Miami Dade County Corrections and Rehabilitation Department  
Metro West Detention Center and Women's Detention Center

**INITIAL  
ACCREDITATIONS**

- Cocoa Police Department
- Gulfport Police Department
- Hernando County Sheriff's Office
- University of Florida Police Department

- Gainesville Police Department
- Martin County Sheriff's Office
- Palm Beach County School District Police Department

- Palm Beach Shores Police Department
- West Palm Beach Police Department
- Sumter County Sheriff's Office
- Marion County Sheriff's Office

■ CFA Agencies

■ FCAC Facilities